

New Street and Netherton Group Practice
Patient Participation Group

Minutes
Saturday 26th May 2012 (5th Meeting)

Present: Anne Tinsdeall (Practice Manager)
Virginia Roberts (Nurse Practitioner)
Andrew Redfearn (Patient)
Margot Redfearn (Patient)
Kevin Smith (Patient)
Raphael Adesina (Patient)
Aileen Patterson (Patient)
Susan Jennett (Patient)

Apologies: Jonathan Bray
Antony Walsh
Pamela Powis

1. Review of Previous Minutes

Anne went through the major points of the last meeting:

- The location of the previous minutes on the practice websites and the actual addresses of the websites: www.thenewstreetsurgery.co.uk
www.nethertonsurgery.co.uk

2. Elect Chairperson

This has still not been decided, but Andrew will consider this position (in addition to Group Secretary) and will inform the group of his decision at the next meeting.

3. New “System1” Clinical System

The Practice is now a “System1 Practice” as it has moved away from the “EMIS LV” system. The new system includes many benefits, including paperwork being scanned directly into the system and being made available electronically, along with tighter integration with the Community/District Nursing Teams.

The changeover went well and staff are still “finding their way around” the new system. However, the requests to patients to order repeat prescriptions early and only make urgent appointments had negligible effect.

The new system also offers future scope for a patient “self check-in” system. The potential “stumbling block” here is that certain GPs and nurses only work on certain floors of the building, so this is something which will need careful consideration before implementation. A possibility is to have laminated signs informing patients on which floor their GP/nurse is working and to go to this floor to check-in.

4. Patient Reference Group Network

This is a “super group” comprising one member from each of the local Patient Participation Groups, the concept being to “brain-storm” and “trade” ideas, with a view to improving both the Practices and the PPGs. Andrew has agreed to attend and Anne may accompany him. Andrew/Anne will report back at the next meeting, subject to the PRGN meeting having taken place. Anne to email Andrew with the date/time of the PRGN meeting.

5. Any Other Business

- Kevin Smith shared details of another patient and his wife who may be interested in joining the PPG. Anne to follow-up;
- Kevin also asked if a room could be made available on-site for a physio. Anne/Virginia advised that the Practice has applied for a physio and are awaiting notification, as the Practice does not have the funding to just “go out and get one”;
- Kevin also expressed concern that no pain relief injections will be made available after his practitioner (not connected to the Group Practice) goes to work abroad. Anne/Virginia advised Kevin to check directly with the Pain Management Team;
- Susan asked why her podiatric appointment frequency has changed from four to ten weeks. Anne/Virginia advised that this may be due to a lack of funding and to check directly with the Podiatric Service;
- Raphael asked if Department of Health data was available on the Internet and Anne advised him that it was;
- There was a brief discussion (and handout provided) of new GHCCG (Greater Huddersfield Clinical Commissioning Group) workshops and how the GHCCG is a “replacement” for the old PCT (Primary Care Trust);
- Andrew offered to email all the minutes to Susan, after sending them to Anne for approval and publication on the Practice websites;
- The date of the next meeting is Saturday 7th July 2012 at 10.00 am at New Street Surgery;
- The meeting closed with thanks to all.